

Dedicated Mailboxes & Key Contacts

- ❖ This directory has been developed to simplify communication with PHRS by providing dedicated functional mailboxes and key contacts for each service area.
- ❖ The objective is to ensure that enquiries are directed to the appropriate department, enabling faster response times, improved coordination and enhanced customer service.
- ❖ A new domain has been established as “phrs.co.com” in replacement of “phrs.gr” underlying Society’s international status.

Communication Principles

- ✓ Use the dedicated functional mailbox corresponding to your enquiry.
- ✓ Include the vessel name and IMO number where applicable.
- ✓ Select the appropriate International or Hellenic mailbox based on the vessel’s Flag Administration.
- ✓ Functional mailboxes are monitored by the responsible department to ensure timely and coordinated responses.

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ADMINISTRATIVE DIVISION DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
admin@phrs.co.com	Corporate administration and operational support Corporate communications and official announcements Marketing and promotional activities

■ Related Staff

Name	Email
Eva Englezou	eva.englezou@phrs.co.com
Nikol Ntzouropanou	nikol.ntzouropanou@phrs.co.com
Stavriani Chachlaki	stavriani.chachlaki@phrs.co.com
Angela Brushka	angela.brushka@phrs.co.com
Jenny Arvanitaki	jenny.arvanitaki@phrs.co.com

■ Functional Mailboxes

Mail box	Contact this mailbox for
hr@phrs.co.com	Recruitment and employment opportunities Personnel administration and employment documentation Employee relations and HR support

■ Related Staff

Name	Email
Eva Englezou	eva.englezou@phrs.co.com
Vassilis Arapogiannis	vassilis.arapogiannis@phrs.co.com

ACCOUNTS DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
int.account@phrs.co.com	Requests for quotations for international services Invoice requests and billing enquiries

■ Related Staff

Name	Email
Maria Tsampanaki	maria.tsampanaki@phrs.co.com
George Stavrou	george.stavrou@phrs.co.com

Name	Email
Niki Christopoulou	niki.christopoulou@phrs.co.com

■ Functional Mailboxes

Mail box	Contact this mailbox for
hellas.account@phrs.co.com	Requests for quotations and service fees provided to vessels under the Greek Flag Invoice requests and billing enquiries

■ Related Staff

Name	Email
Athina Damopoulou	athina.damopoulou@phrs.co.com
Xrysoula Damopoulou	xrusoula.damopoulou@phrs.co.com
Giota Papageorgiou	giota.papageorgiou@phrs.co.com
Olympia Gkavou	olympia.gkavou@phrs.co.com

■ Functional Mailboxes

Mail box	Contact this mailbox for
account@phrs.co.com	General account services

■ Related Staff

Name	Email
Giota Papageorgiou	giota.papageorgiou@phrs.co.com

QUALITY ASSURANCE DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
qa@phrs.co.com	Quality Management System (QMS) enquiries Internal and external audit related matters Quality procedures and management system documentation

■ Department Team (QA)

Name	Email
Jenny Arvanitaki	jenny.arvanitaki@phrs.co.com
Lydia Nikolopoulou	lydia.nikolopoulou@phrs.co.com

TRAINING DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
training@phrs.co.com	Training programmes and course enquiries Training records and certification

■ Related Staff

Name	Email
Maria Maragkou	maria.maragkou@phrs.co.com
Jenny Arvanitaki	jenny.arvanitaki@phrs.co.com
Lydia Nikolopoulou	lydia.nikolopoulou@phrs.co.com

PLAN APPRAISAL DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
int.plan@phrs.co.com	Plan approval applications and submission of plans and technical documentation for vessels under foreign Flag Administrations
hellas.plan@phrs.co.com	Plan approval applications and submission of plans and technical documentation for vessels under the Greek Flag

■ International : Related Staff

Name	Email
Napoleon Theodoropoulos	napoleon.theodoropoulos@phrs.co.com
Andromachi Katsioulas	andromachi.katsioulas@phrs.co.com
Ioannis Nikolaidis	ioannis.nikolaidis@phrs.co.com
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■ Hellas: Related Staff

Name	Email
Napoleon Theodoropoulos	napoleon.theodoropoulos@phrs.co.com
Evgenia Arvithi	evgenia.arvithi@phrs.co.com
Konstantinos Raptopoulos	konstantinos.raptopoulos@phrs.co.com

Name	Email
Dimitrios Spanos	dimitrios.spanos@phrs.co.com
Maria Kyriakou	maria.kyriakou@phrs.co.com

MARINE ENVIRONMENTAL DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
mrv@phrs.co.com	Marine environmental compliance matters, including emissions, energy efficiency and sustainability requirements / Monitoring, Reporting and Verification (MRV) related enquiries

■ Related Staff

Name	Email
Andromachi Katsioulas	andromachi.katsioulas@phrs.co.com
Danai Katsigianni	danai.katsigianni@phrs.co.com
Ioannis Nikolaidis	ioannis.nikolaidis@phrs.co.com
Maria Kyriakou	maria.kyriakou@phrs.co.com

SHIPS IN SERVICE DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
int.toca@phrs.co.com	Change of Recognized Organization (RO) requests and Transfer of Class procedures
int.ver@phrs.co.com	Verification services and technical assessments for vessels under international operations
int.stat@phrs.co.com	Requests for confirmation of vessel class status and survey records

■ Related Staff(toca)

Name	Email
Matthaios Mamalis	matthaios.mamalis@phrs.co.com
Evgenia Panagiotopoulou	evgenia.panagiotopoulou@phrs.co.com

■ Related Staff (verification)

Name	Email
Matthaios Mamalis	matthaios.mamalis@phrs.co.com
Evgenia Panagiotopoulou	evgenia.panagiotopoulou@phrs.co.com
Dimitris Varsamis	dimitris.varsamis@phrs.co.com

■ Related Staff (status)

Name	Email
Matthaios Mamalis	matthaios.mamalis@phrs.co.com
Evgenia Panagiotopoulou	evgenia.panagiotopoulou@phrs.co.com
Dimitris Varsamis	dimitris.varsamis@phrs.co.com
Vasiliki Antoniou	vassiliki.antoniou@phrs.co.com

PORT STATE CONTROL DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
psc@phrs.co.com	Port State Control inspection performance and deficiency-related enquiries Support regarding PSC findings, detentions and corrective actions

■ Related Staff

Name	Email
Konstantina Pantazopoulou	konstantina.pantazopoulou@phrs.co.com
Anastasios Marianos	tasos.marianos@phrs.co.com
Matthaios Mamalis	matthaios.mamalis@phrs.co.com

REGULATORY DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
regulatory@phrs.co.com	Enquiries related to IMO Conventions, Codes and international maritime regulations

■ Related Staff

Name	Email
Anastasios Marianos	tasos.marianos@phrs.co.com
Konstantina Pantazopoulou	konstantina.pantazopoulou@phrs.co.com
Jenny Arvanitaki	jenny.arvanitaki@phrs.co.com
Lydia Nikolopoulou	lydia.nikolopoulou@phrs.co.com

MARINE MANAGEMENT SYSTEM CERTIFICATION

■ Functional Mailboxes

Mail box	Contact this mailbox for
mmsc@phrs.co.com	Marine Management System certification requests and related enquiries ISM Code, ISPS Code and MLC-related certification matters

■ Related Staff

Name	Email
Anastasios Marianos	tasos.marianos@phrs.co.com
Konstantina Pantazopoulou	konstantina.pantazopoulou@phrs.co.com
Georgia Markou	georgia.markou@phrs.co.com

SURVEYORS DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
surv@phrs.co.com	Coordination of survey arrangements and attendance requirements Enquiries related to survey follow-up, reports and survey documentation

■ Related Staff

Name	Email
Theodoros Tsorakos	theodoros.tsorakos@phrs.co.com
Konstantinos Voikos	konstantinos.voikos@phrs.co.com
Sotirios Stefanoulis	sotirios.stefanoulis@phrs.co.com
Nikos Grigoriadis	nikos.grigoriadis@phrs.co.com
Christoforos Lemonis	christoforos.lemonis@phrs.co.com
Evgeny Rymanov	e.rymanov@phrs.co.com

HELLENIC AUTHORITY DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
hellas.ver@phrs.co.com	Surveys, certification and regulatory matters for vessels under the Greek flag or national legislation
hellas.request@phrs.co.com	Requests for the issuance, renewal or endorsement of statutory certificates

■ Related Staff

Name	Email
Kostas Kostopoulos	kostas.kostopoulos@phrs.co.com
Ioanna Triantafyllou	ioanna.triantafyllou@phrs.co.com
Maro Zarokosta	maro.zarokosta@phrs.co.com
Natasa Kontimpa	natasa.kontimpa@phrs.co.com

IT DEPARTMENT

■ Functional Mailboxes

Mail box	Contact this mailbox for
it@phrs.co.com	Management and support of the organization's online application system (eapp) and handling of all MIS/B2B-related issues

■ Related Staff

Name	Email
Nikos Arvanitakis	nikos.arvanitakis@phrs.co.com
Theodoros Tsorakos	theodoros.tsorakos@phrs.co.com